Sipstem

Shipping policy

Free shipping on every order

Shipping is free on every order, to every country we deliver to.

Processing time

Orders are processed and leave our partner warehouse within 1-3 business days.

Delivery time

Most orders arrive within 7-15 business days after they ship. Delivery can take longer during holidays or in remote areas.

Tracking

As soon as your order ships, we send you a tracking link. If you have not received it within 5 business days of your order, please message us through the Support chat on our store page (whop.com/sipstem).

Customs and import fees

Some countries charge import duties or taxes on arrival. Unless they are shown and paid at checkout, these are the responsibility of the buyer.

Wrong address or lost parcel

Please check your address at checkout. If your parcel is lost in transit, contact us and we will send a replacement or refund you.

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